

Citrix Installation Instructions

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NWOCA: Windows Installation Steps

1. Go to <https://www.citrix.com/downloads/>
2. Click "Citrix Workspace App" link under "Featured Downloads"
3. Click the "Workspace app for Windows Current Release" dropdown
4. Click on the first link, as of 11/18/2020 it says "Citrix Workspace app 2010 for Windows"
5. Click on the "Download Citrix Workspace app for Windows button"
6. Run CitrixWorkspaceApp.exe
7. Click "Start"
8. Click the checkbox next to "I accept the license agreement" and click Install
9. Wait for the installation to complete, it may take several minutes
10. Click "Add Account"
11. On the Add Account menu, type in <https://remote.nwoca.org> and click "Add"
 - a. If there are errors here, please try restarting your machine
12. Enter your credentials (nwocaland\username) and your NWOCALAND password. Click "Log on" once you've entered your credentials

NWOCA: Citrix Uninstall

1. Open up Control Panel
2. Go to Programs Uninstall a program
3. Right click Citrix Receiver and click Uninstall
4. Wait very patiently while the software is removed
5. Restart your computer to ensure that everything is fully removed